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PROPERTY OVERVIEW

Dreams Riviera Cancun Resort & Spa reflects the charm of the Mexican Caribbean with its glistening pools, lush tropical gardens and a palm-studded beach. A AAA Four Diamond resort since 2014, the 486 luxury rooms and suites all offer at least one hot tub, daily refreshed mini-bar, full marble bathroom and room service. Nine gourmet restaurants without reservations, six bars ranging from elegant to swim-up and the world-class Dreams Spa provide guests with a host of amenities.

Guests will find excellent activity and entertainment options including a Mayan-themed Explorer's Club for Kids, an outdoor theatre with themed dinners and live entertainment, cooking classes and wine tastings in the Chef's Garden and discounted greens fees at a nearby championship golf courses.

TOTAL ROOM COUNT: 486

PROPERTY DESCRIPTION

Ideally located between Cancun's southern tip and Playa del Carmen and just a short 20-minute drive south of Cancun International Airport, Dreams Riviera Cancun is situated along a stretch of a natural pure white sand beach in the Riviera Maya. The world's second largest barrier reef lays just offshore from this AAA Four Diamond resort with underground rivers and caves, perfect for a day of scuba diving. Perfect your swing with discounted green fees at a championship golf course nearby. The mixture of developed sites and unexcavated ruins make for adventurous exploration into the region's mysterious Mayan past.

This *Unlimited-Luxury*® haven, designed to reflect the charm of the Mexican Caribbean, is surrounded by glistening pools, lush tropical gardens and a palm-studded beach. All 486 newly renovated, premium octagonal rooms and suites resort allow guests to luxuriate in private and spacious accommodations with each room having at least one hot tub and ground floor room offering a plunge pool, daily refreshed mini-bar, full marble bathroom, and a wealth of amenities. Nine gourmet restaurants without reservations required include one buffet, five à la carte, one adults-only à la carte, one bistro and one café. Six bars range from elegant to swim-up. Dining options allow guests to enjoy late night bites at World Café. Or stay in and order room service. It's all available at any hour day or night. Plus, a state-of-the-art fitness center and lavish full-service spa provide guests with a host of amenities.

UNIQUE SELLING POINTS

- AAA Four Diamond award-winning resort since 2014
- Only 20 minutes south of Cancun International Airport
- Family-friendly resort offering a heated kids pool and a Mayan-themed Explorer's Club with a planetarium, a pyramid-shaped climbing wall and new toddler room
- Unique octagonal-shaped rooms and suites facing the Caribbean
- Connecting rooms available, ideal for families
- Majority of ground floor rooms offer an exclusive outdoor plunge pool
- 70% of rooms and suites offer stunning ocean views
- All Preferred Club suites have hot tubs in the bathrooms and on the balconies
- Outdoor pool theatre for shows and themed dinners
- Beach front wedding gazebo boasting spectacular views of the turquoise Caribbean Sea
- Walking distance to the quaint fishing town of Puerto Morelos
- Intimate wine cellar offering international premium brand wine selections

- Chef's Garden – hosting up to 40 guests
- A magical location with a cozy ambiance that can be used for weddings, groups & private events.
- Locked in Love Garden – Inspired by the love padlock bridge in Paris, guests can add their own love lock on the resort's giant "LOVE" sign
- Discounted greens fees at nearby El Tinto Golf Course, El Mayakoba Golf Course and Gran Coyote Golf Riviera Maya

NEW RESORT ENHANCEMENTS

- Splash park including 6 mini waterslides, 2 buckets and an outdoor wet play area^{*NEW*}
- On-site arcade where with videogames, lighted dance floor, ping-pong table and foosball table^{*NEW*}
- Bridal Suite room category perfect for destination wedding couples^{*NEW*}
- Recently renovated Portofino restaurant offering à la carte Mediterranean dishes
- Recently renovated Cava wine cellar offering international premium brand wine selections

UNLIMITED-LUXURY® INCLUSIONS

Unlimited-Luxury® where everything is included:

- Limitless access to gourmet à la carte dining options without reservations required
- Unlimited international & domestic top-shelf spirits
- Unlimited natural fruit juices and soft drinks
- 24-hour room & concierge service
- Pool and beach wait service
- Daily refreshed mini-bar with soft drinks, juice, bottled water & beer
- Daily maid service
- Endless daytime activities and live nightly entertainment
- Theme parties, oceanfront bars and entertainment venues
- No wristbands required
- All taxes and gratuities included
- Enjoy free Wi-Fi

Unlimited-Luxury® for couples and couples with children.

PAYMENT METHODS

- Credit cards accepted: Visa, Master Card & American Express
- Currency exchange is located at the Front Desk
- ATM available in the shopping area – for USD currency (Fees may apply)
- Traveler's Checks accepted at the Front Desk

LOCATION INFORMATION

The luxurious Dreams Riviera Cancun takes its personality from its incredible location — just 30 minutes from the “hot” excitement of Cancun yet right on the “cool” Caribbean close to Playa del Carmen and many other of the Mayan Riviera's most sought-after sights. Most importantly, it is an enchanting wonderland where families, couples, singles and friends enjoy all the pleasures and privileges of *Unlimited-Luxury®* where everything is included. The resort is located just 16 miles or 20 minutes from Cancun International Airport.

Average Temperatures

Month	°F	°C
January	81/67	27/20
February	82/68	28/20
March	84/70	29/21
April	85/72	30/22
May	88/77	31/25
June	88/78	31/26
July	91/78	33/26

August	91/77	33/25
September	89/76	32/25
October	88/75	31/24
November	84/71	29/22
December	82/69	28/21

Distance to nearby properties:

Resort	Distance (Miles)	Distance (Minutes)
Dreams Sapphire Resort & Spa	1	2
Dreams Jade Resort & Spa	3.5	12
Breathless Riviera Cancun	6	13
Hyatt Vivid Grand Island	21.1	28
Dreams Natura Resort & Spa	9	18
Secrets Maroma Beach Riviera Cancun	14	28
Secrets Moxché Playa del Carmen	20.75	32
Secrets Impression Moxché Playa del Carmen	20.75	32
Secrets The Vine Cancun	21.6	33
Dreams Sands Cancun Resort & Spa	25.3	39
Dreams Vista Cancun	23.7	40
Breathless Cancun Soul Resort & Spa	27.6	45
Secrets Playa Blanca	35.0	74
Dreams Aventuras Riviera Maya	37	51
Secrets Aura Cozumel	28.7	136 (includes ferry ride)
Dreams Cozumel Cape Resort & Spa	28.7	136 (includes ferry ride)
Sunscape Sabor Cozumel	28.7	136 (includes ferry ride)
Impression by Secrets Isla Mujeres	30.5	54
Dreams Tulum Resort & Spa	63	1 hr and 16 mins
Secrets Tulum Resort & Beach Club	63.2	1 hour and 22 mins

DESTINATION INFORMATION

Enjoy the shopping and excitement of Cancun, the nightlife and shops of Playa del Carmen, explore the mysteries of the ancient city and pyramids of Tulum, investigate Xcaret and other ecological adventure sites as well as underground rivers and have fun in the Caribbean fishing and snorkeling- all activities located in close proximity to Dreams Riviera Cancun.

Local Points of Interest:

- *Eco-Adventure Attractions at Xel-Ha* | 52.1 miles / 1 hour
Located a short distance from the resort, enjoy this aquatic adventure through lagoons and caves while taking in the ancient Mayan culture including intact artifacts of the past.
- *Tulum Mayan Ruins* | 62.5 miles / 1 hour and 13 mins
These ruins located in the one of the most important cities during its time, are among the most popular sites to visit including ancient artifacts, pyramids, a beach and breathtaking views of Caribbean Sea from cliff-top.
- *Cobá Mayan Ruins* | 90.8 miles / 1 hour and 51 mins
Cobá is located deep in the jungle and boasts the tallest pyramid in the Yucatán península.
- *Chichén-Itzá Mayan Ruins* | 135 miles / 2 hours and 9 mins

These Mayan ruins include several restored ancient structures, pyramids and excellent views of Chichén Itzá. Chichén Itzá is one of the most impressive of all the Mayan Ruins, named as one of the 7 wonders of the world. The pyramid and other historical ruins are located in the middle of the jungle and are part of an extensive tour of the area.

- *Palancar Reef* | Accessible by boat in Playa del Carmen
Located in Cozumel and is an enormous reef that is visible to visitors snorkeling.
- *X-Caret Eco-Archeological Theme Park* | 28.5 miles / 38 mins
Learn about the Mayan culture and enjoy several family activities at this ecological/archaeological theme park.
- *Cozumel* | Accessible by ferry in Playa del Carmen
Take a Ferry from Playa del Carmen to this island which is a tourist destination for scuba diving and snorkeling.
- *Cenote Route* | 38.3 miles / 47 mins
We have two of the most magnificent Cenotes, or underground rivers or lakes, nearby. Dos Ojos is 10 minutes to the north and Gran Cenote 10 minutes west going to Cobá.
- *Fishing in Puerto Morelos* | 1.9 miles / 6 mins
Located between Playa Del Carmen and Cancun, a quaint fishing village that is known for its deep sea fishing and enormous catches. Also known for its beachfront restaurants and nightlife
- *Akumal* | 46.2 miles / 54 mins
Located south of Cancun, Akumal is a small beach-front community known for swimming, snorkeling and abundance of sea turtles that lay eggs on the beach at night during nesting season.
- *Playa Del Carmen* | 23.5 miles / 31 mins
Originally a small fishing town, now Playa Del Carmen is a popular tourist attraction with its pristine beaches and turquoise water.

ACCOMMODATIONS

All 486 rooms and suites at Dreams Riviera Cancun Resort & Spa are spacious and elegantly furnished — filled with luxurious amenities to relax, soothe and welcome you. All guest rooms were recently modernized in 2018 with new bedding, upgraded TV's and brighter colors, offering a fresh and contemporary look. Enjoy a drink, or a meal, on your private terrace with room service at your call. Need something special? Just ask for the concierge. We're here day and night to serve you and give you a vacation beyond any comparison.

Room Category Name	View	Dimensions	Bedding	Max Occupancy	Max Adults	Total Quantity
Premium Deluxe	Garden	452 ft. ² / 42 m ²	1 king bed	3	2	17
			2 double beds	4	3	17
Premium Deluxe Tropical & Garden View	Garden/ Tropical	452 ft. ² / 42 m ²	1 king bed	3	2	59
			2 double beds	4	3	64
Premium Deluxe Ocean View	Ocean	452 ft. ² / 42 m ²	1 king bed	3	2	50
			2 double beds	4	3	64
Premium Deluxe with Plunge Pool	Garden/ Pool	530 ft. ² / 49.48 m ²	1 king bed	3	2	22
			2 double beds	4	3	20
Preferred Club Tropical View	Tropical	543 ft. ² / 41 m ²	1 king bed	3	2	10
			2 double beds	4	3	8
Preferred Club Ocean View	Ocean	443 ft. ² / 41 m ²	1 king bed	3	2	42
			2 double beds	4	3	28
Preferred Club Ocean View & Pool Front	Ocean & Pool Front	560 ft. ² / 52 m ²	1 king bed	3	2	16
			2 double beds	4	3	16
Family Suites Premium*	Garden/ Tropical	452 ft. ² / 42 m ²	1 king & 2 double beds	7	4	4
	Garden/	570 ft. ² / 	1 king	3	2	11

Preferred Club with Plunge Pool	Tropical	53 m ²	2 double beds	4	3	7
Preferred Club Ocean Front Honeymoon Suite	Oceanfront	678 ft. ² / 63 m ²	1 king bed	2	2	8
Preferred Club Ocean Front Master Suite	Oceanfront	1,206 ft. ² / 112 m ²	1 king bed	4	3	15
Preferred Club Ocean Front Bridal Suite	Oceanfront	1,206 ft. ² / 112 m ²	1 king bed	2	2	1
Family Suites Preferred**	Ocean	443 ft. ² / 41 m ²	1 king & 2 double beds	7	4	3
Preferred Club Ocean Front Governor Suite	Oceanfront	1,572 ft. ² / 146 m ²	1 king bed	4	3	2
Preferred Club Ocean Front Presidential Suite	Oceanfront	2,885 ft. ² / 268 m ²	1 king bed	4	3	2
TOTAL ROOM COUNT						486

*Made up of two Premium Deluxe connecting rooms

**Made up of two Preferred Club connecting rooms

All suites offer the following amenities:

- King size bed or two double beds
- Private, furnished patio or balcony
- Marble floors
- Jetted aromatherapy hydrotub, separate shower and separate toilet with phone
- Double vanity mirrors
- Hair dryer
- Twice-daily maid service
- 50" satellite LED 4K TVs
- Air-conditioning with in-room climate control
- Direct-dial telephone
- Daily refreshed mini-bar with beer, juices, soft drinks and bottled water
- Electronic in-room safe
- Coffee and tea maker
- Concierge service, located by lobby
- Iron and ironing board
- Bathrobes and slippers
- 24-hour room service
- All rooms and suites are non-smoking

ROOM CATEGORY DESCRIPTIONS

Premium Deluxe Garden & Tropical View

In addition to the above amenities, this octagonal-shaped room offers fabulous views of the gardens and beyond. These rooms feature an indoor hydrotub and are located in Section 15a and 16a* on the exterior or lower levels.

Premium Deluxe Ocean View

In addition to the above amenities, this octagonal-shaped room features a spacious terrace, an indoor hydrotub and spectacular views of the Caribbean Sea. Located on the Section 15a and 16a* in the interior or upper levels.

Premium Deluxe with Plunge Pool

In addition to the above amenities, this octagonal-shaped room also offers a spacious terrace with plunge pool and indoor hydrotub. These rooms offer spectacular views of the gardens or pools. Located on the ground floors in Section 15a and 16a*.

Family Suites Premium (Two Premium Deluxe connecting rooms)

In addition to the above amenities, this octagonal-shaped room connects one with Premium Deluxe Tropical Deluxe King-size with one Premium Deluxe Tropical View Double. This spacious suite features an indoor hydrotub, and a private furnished balcony with fabulous views of the garden and beyond.

PREFERRED CLUB

All Preferred Club suites offer the following additional amenities and services:

- Personalized check-in and check-out
- Special concierge service
- Preferred status and amenities
 - Preferred Club suites in premium locations
 - Upgraded mini-bar
 - Upgraded bath amenities
 - Pillow menu
- Private Preferred Club Lounge
 - Daily continental breakfast service
 - Afternoon hot and cold hors d'oeuvres
 - Exquisite desserts and fine liquors
 - Complimentary computer access
- Exclusive dining privileges
 - Daily à la carte breakfast in Seaside Grill restaurant
- Exclusive spa privileges
 - Complimentary access to hydrotherapy circuit at the Dreams Spa (one day per stay, previous reservation)
- Private Preferred Club beach area
 - Beachside waiter service
 - Bali beds available (*additional costs apply*)

Preferred Club Tropical View

In addition to the above amenities, the octagonal-shaped suite offers an indoor hydrotub and a spacious terrace with an outdoor hot tub. Located in Section 15b and 16b in the interior, exterior or upper levels.

Preferred Club Ocean View

In addition to the above amenities, the octagonal-shaped suite offers an indoor hydrotub and a spacious terrace with an outdoor hot tub and stunning ocean views. Located in Section 15b and 16b in the interior, exterior or upper levels.*

Preferred Club Ocean View and Pool Front

In addition to the above amenities, this rectangular-shaped suite offers an indoor hydrotub and a spacious terrace with an outdoor hot tub and marvelous views of the pools and ocean. Located in the interior on Section 15b and 16b in upper levels.*

Preferred Club with Plunge Pool

In addition to the above amenities, this suite offers an indoor hydrotub and a spacious terrace with both an outdoor hot tub and plunge pool. This suite is located on the ground floor and features beautiful views of the gardens or pools. Located on the ground floors in Sections 15b and 16b.*

Preferred Club Ocean Front Honeymoon Suite

In addition to the above amenities, this suite also offers marble floors, a king bed, desk, spacious terrace with an indoor hydrotub and outdoor hot tub. This suite features spectacular ocean front views. Located on floors 2 through 5 Section 15c and 16c.*

Preferred Club Ocean Front Bridal Suite

The Bridal Suite offers a luxurious and charming space designed specifically to offer brides an unforgettable and relaxing experience, is located on the fifth floor, with an unbeatable view. It consists of several spaces carefully designed to meet all the needs of the bride. A spacious living area furnished, powder room, full-length 180° mirror, elegant dressing room equipped. The suite also features a private and luxurious bathroom.

Family Suites Preferred (Two Preferred Club connecting rooms)

In addition to the above amenities, this spacious suite connects one with Preferred Club Ocean View King with one Preferred Club Ocean View Double. The suite also offers a private furnished balcony with outdoor hydrotub and stunning ocean views.

Preferred Club Ocean Front Master Suite

In addition to the above amenities, this suite also offers a separate living area with a sofa bed, separate dining area with kitchenette, sliding doors with privacy to the master bedroom with a king size bed, fully-equipped bathroom with separate shower and two sinks, a desk and a spacious balcony with an interior and exterior hot tub. This suite features spectacular ocean front views. Located on floors 2 through 5 in Section 15c and 16c.*

Preferred Club Ocean Front Governor Suite

In addition to the above amenities, this suite also offers a separate living area with a sofa bed, a separate dining area with kitchenette, sliding doors for privacy to the master bedroom featuring a king size bed, a fully-equipped bathroom with separate shower and two sinks, an indoor and outdoor hot tub plus a plunge pool with a spacious terrace and direct access to a white-sandy beach. Located on the ground floors in Section 15c and 16c.*

Preferred Club Ocean Front Presidential Suite

In addition to the above amenities, this suite also offers a separate living room with additional seating arrangements, dining table that has the ability to seat 6, a spacious terrace that includes a plunge pool, direct access to the sandy-white beach and a personalized palapa during the stay. This suite also features a separate bedroom with a king bed, an indoor hydrotub and spacious terrace with exterior hot tub. Located on the ground floor in Section 15c and 16c.*

**Please look at the Resort Map for the location of rooms*

Also available upon request:

- Connecting rooms
- Extra bed & crib

ACCESSIBLE ROOMS: (upon request)

- (3) Premium Deluxe Tropical View Located on the ground floor, with alternate access available via the terrace. The property provides two wheelchairs for emergencies, and additional wheelchairs can be rented through the concierge desk with a pre-reservation for a flat rate of \$70 USD, which covers one, two, or three days. After the third day, an additional \$70 USD charge will apply. Please note that two of the à la carte restaurants on the property are not wheelchair accessible.

SMALL DOGS WELCOME

Dreams Riviera Cancun now welcomes small dogs (under 22 lbs. or 10 kg) in their accommodations and on property. This service is available for \$65 USD in the required room category. Please contact the resort directly to confirm necessary room category. To reserve a room for a guest with a dog, please contact reservations by emailing reservations.drerc@dreamsresorts.com. To check availability, you can contact reservations before booking. For full details and restrictions, please visit Dreams Riviera Cancun's accommodations page.

Dog friendly guest rooms include the following:

- Welcome letter with guidelines and restrictions
- Dog bed
- Food and water bowls
- Floor mat for bowls
- Rope toy
- Small plastic bone for dogs
- Dog waste bags
- Dog-in-room door hanger

Guidelines, restrictions and availability apply and are subject to change at any time.

For information regarding service dogs, please contact reservations.drerc@dreamsresorts.com.

Terms & Conditions:

- Dreams Riviera Cancun's dog policy allows dogs under 22 lbs. (10kgs) for \$65 USD per night, in specific room categories only.
- **Please check with your airline for information regarding traveling with pets, including security and TSA guidelines.**
- Only small dogs are permitted.
- Required upon check-in:
 - Dog's name, weight, age, color, and breed for identification purposes during their stay
 - Vaccination certificate from veterinarian proving Bordetella and Rabies vaccinations within the past 12 months
 - Evidence that a current treatment for fleas and ticks is in use
- No more than one dog is permitted in any guest room. Dog is allowed only on designated dog area(s) of the hotel grounds. Dogs are not allowed in the Pool, Fitness center, Spa, Retail shops, and Golf facilities
- Due to local regulations, dogs are not allowed on the beach.
- Dog must be on a controlled leash at all times or in a dog carrier when not in the guest room. Guests are responsible for cleaning up after the dog on resort grounds and properly disposing waste in designated areas.
- Dogs cannot be left alone in guest rooms for periods longer than two hours. Guest must notify the front desk and hang the "Dog Friendly Room" door hanger when leaving their dog unattended in the guest room. Guest must answer the cell phone number provided to the resort while their dog is unattended in case there are any issues.
- Dogs must never be left alone overnight. Please contact the concierge if boarding recommendations are needed.
- Guest room cleaning services will not be carried out unless the guest is present. The dog owner must be in the room if the dog is present when the guest's room is cleaned, in order to not frighten the pet and to avoid the risk of a pet's escape. Please contact the concierge to schedule convenient cleaning times.
- The resort reserves the right to request the dog's removal if the above guidelines are not adhered to.
- Restrictions, guidelines and availability are subject to change at any time.
- Service dogs may be excluded from the small dog policy
 - Additional requirements may apply and vary by destination. Please contact the resort prior to booking in order to confirm all requirements are met.
 - Proper paperwork must be provided prior to check-in

DINING INFORMATION

RESTAURANTS

Dreams Riviera Cancun offers nine international dining options: 6 à la carte restaurants (including one adults-only), a buffet, a grill and a café. Dining options allow guests to enjoy late night bites at World Café. Or stay in and order room service. It's all available at any hour day or night. All restaurants openings rotate throughout the week. Number of restaurants open for each meal is dependent upon occupancy levels.

Barefoot Grill | Lunch 11:00 a.m. – 6:00 p.m.

- Delicious grilled favorites served beachside

Bordeaux | Dinner 6:00 p.m. – 10:30 p.m.

- Enjoy à la carte French cuisine in a romantic atmosphere with a wine cellar
- Adults-Only
- Approximate seating capacity: 70
- Dress Code: Casual Elegance

Coco Café | Open 7:00 a.m. – 11:00 p.m.; Late Night Bites 11:00 p.m. – 6:00 a.m.

- Café serving premium coffee and snacks in a casual and relaxed atmosphere
- Late night bites are served à la carte
- Outdoor patio seating available
- Non-Smoking
- Dress Code: Casual

El Patio | Dinner 6:00 p.m. – 10:30 p.m.

- À la carte restaurant offering authentic Mexican cuisine
- Approximate seating capacity: 135
- Dress Code: Casual Elegance

Himitsu | Breakfast 7:00 a.m. – 11:00 a.m. (served seasonally), Dinner 5:30 p.m. – 10:30 p.m.

- À la carte restaurant specializing in Pan-Asian cuisine
- *Reservations for Teppanyaki Table at the Concierge desk
- Approximate seating capacity: 115
- Dress Code: Casual; Casual Elegance for dinner

Oceana | Lunch 12:00 p.m. – 4:30 p.m. and Dinner 6:30 p.m. – 10:30 p.m.

- Variety of fresh grilled local and international seafood specialties served à la carte
- Rooftop with spectacular oceanfront views
- Approximate seating capacity: 102
- Dress Code: Casual; Casual Elegance for dinner

Portofino | Dinner 6:00 p.m. – 10:30 p.m.

- À la carte restaurant featuring the authentic flavors of the Mediterranean & Italian
- Recently renovated
- Approximate seating capacity: 78
- Dress Code: Casual Elegance

Seaside Grill | *Breakfast 8:00 a.m. – 09:30 a.m., Lunch 12:30 p.m. – 4:30 p.m. and Dinner 6:30 p.m. – 10:30 p.m.

- A newly renovated, exotic grill of selected fish, poultry and beef in the evening served à la carte
- *Breakfast is for Preferred Club guests only
- Approximate seating capacity: 90
- Dress Code: Casual; Casual Elegance for dinner

World Café | Breakfast 7:00 am – 11:30 a.m., Lunch 12:30 p.m. – 4:00 p.m., Dinner 6:00 p.m. – 10:30 p.m.,

- A newly renovated, buffet-style restaurant serving local and international specialty items and classics
- Approximate seating capacity: 264
- Dress Code: Casual; Casual Elegance for dinner

Gluten-Free Dining Options

Dreams Riviera Cancun offers a gluten-free menu at each of its restaurants. If you are allergic to gluten, please notify the resort in advance as well as your waiter so the resort can personalize your meals according to your tastes.

DRESS CODES

Casual –

- Bermudas (long shorts or Capri pants), sneakers/tennis shoes and sandals.
- Ladies must wear a bathing suit wrap or cover-up.
- No sleeveless shirts for men.

Casual Elegance –

- Sneakers/tennis shoes or sandals and dress shirts with short sleeves or collared shirts.
- Long pants required for men.
- No sleeveless shirts or flip-flops.

Formal –

- Men must wear long pants, collared shirts and dress shoes.
- Women must wear blouses, skirts, slacks or dresses, with dress shoes.

BARS

Offering six bars and lounges, serving international and domestic top-shelf spirits, ranging from swim-up to a nightly music lounge. All bars are open on different days throughout the week.

Barracuda | Open 9:00 a.m. – 6:00 p.m.

- A barefoot bar on the beach serving tropical drinks

Desires | 7:00 p.m. – 1:00 a.m.

- Enjoy the night in our sports bar lounge featuring two unique terraces, serving international and national beverages

Manatees | Open 10:00 a.m. – 6:00 p.m.

- Swim-up and enjoy a cocktail in the main pool, offering tropical drinks and wait service in the pool area

Rendezvous | Open 9:00 a.m. – 12:00 a.m.

- Located in the main lobby, enjoy drinks and live music at our delightful lobby bar

Revive | Open 9:00 a.m. – 8:00 p.m.

- Guests can enjoy cool and natural drinks while relaxing after a nice spa treatment

Sugar Reef | Open 10:00 a.m. – 6:00 p.m.

- Relax in the sun or shade at the main bar while enjoying cool cocktails including international or national brands, juices and soft drinks

SIP, SAVOR & SEE DINING EXPERIENCE*

As part of the privileges of *Unlimited-Luxury®*, we're offering guests of Dreams Riviera Cancun Resort & Spa the chance to Sip, Savor & See at Dreams Aventuras Resort & Spa, Dreams Sands Cancun Resort & Spa, Dreams Tulum Resort & Spa, Dreams Playa Mujeres Golf Resort & Spa, Dreams Jade Resort & Spa, Dreams Sapphire Resort & Spa, Now Emerald Cancun, Hyatt Vivid Grand Island, and Sunscape Sabor Cozumel.

Enjoy dinner and live entertainment at participating sister properties including sipping complimentary cocktails, savoring delicious cuisine at the restaurant of your choice and the opportunity to see that evening's entertainment.

The Sip, Savor & See Dining Experience is only good for dinner. This is not a day pass. Guests must make arrangements through the resort concierge by 3 p.m. Guests may choose to dine at any of the restaurants that are serving dinner. Guests are responsible for cost of transportation to and from the resort. A maximum of 4 people are allowed per seating. Special restrictions may apply for Christmas and New Year's Eve dinners and special events. Guests can utilize the facilities at the resort they are visiting from 6 p.m. to 1 a.m., including bars and theater.

**Sip, Savor & See may be limited due to private events and resort buyouts.*

ROMANTIC DINING EXPERIENCE

For your honeymoon, wedding anniversary or when you just decide to have a very special dinner with your sweetheart or friend, we can set a spectacular private dinner for your party, with a delicious menu, served exclusively at one of our appointed spots. This special dinner is served only by advance reservation through our concierge. *

**The Romantic Dining experience is valid on all new bookings at select resorts. Cost and availability varies by location. With this package, guests will receive one Romantic Dining experience during their stay. The Romantic Dining experience can be arranged with the concierge upon check-in. Blackout dates and restrictions may apply. This offer is combinable with other promotions. Not applicable to group bookings.*

Le Petit Chef Dining Experience

Join us at Spumante for an interactive gourmet dining experience with the world's smallest chef. Le Petit Chef offers a magical dinner featuring an inspired four course menu, upbeat music, vibrant lighting, interactive storytelling and a virtual little chef running the show*

Hours: 7pm or 9pm

Price: \$150 per couple

Occupancy: 4 people maximum

Please make reservations with the concierge.

ACTIVITIES/ENTERTAINMENT
INDOOR/OUTDOOR ACTIVITIES

- Euro-Bungee
- Water aerobics
- Splash park
- Arcade
- Yoga classes
- Beach and water volleyball
- Cooking classes
- Dance lessons
- Spanish lessons
- Bocce ball and billiards
- Nightly live entertainment
- Big screen movies
- Sport fishing*
- Soccer and football
- Weekly beach parties
- Golf*
- Ping-pong
- Board games
- Beach Olympics
- Mexican bingo
- Theme nights
- Euro bungee Jumping
- Bike tour to Puerto Morelos **
- Archery
- Wine tastings*
- Tequila tastings*

WATER SPORTS

- Diving clinic*
- Scuba diving*
- Hobie cat
- Kayaks
- Stand up paddle boards
- Snorkeling

* Additional fees may apply

** Previous reservations

ARCADE

Hours: 12:00 p.m. – 8:00 p.m.

Ages: 10+ (supervised setting)

At this fully supervised arcade guests can enjoy the following activities:

- Videogames
- Lighted dance floor
- Ping pong table
- Foosball table

POOLS & SPLASH PARK

Dreams Riviera Cancun has three pools and two hot tubs located on property. There is one main infinity pool overlooking the ocean, an activities pool and a children’s pool. There is one outdoor hot tub located on each side of the resort for use by all guests. All pools are treated with chlorine.

Pools	Heated	Notes
Infinity Pool	Yes	Adults only
Activities Pool	Yes	
Kids Pool	Yes	
Hot Tub #1	Yes	
Hot Tub #2	Yes	
Splash Park	No	6 mini waterslides, 2 buckets and an outdoor wet play area. Hours: 10 a.m. – 5:30 p.m. every day

Note: The use of drones or artifacts that fly or float in or on the premises of our hotels is strictly forbidden, except for those that have written authorization from the General Management of the hotel.

UNIQUE EXPERIENCES

- Chef’s Garden – A magical location with a cozy ambiance that can be used for weddings, groups & private events.

- *Locked in Love Garden* – Inspired by the love padlock bridge of Paris, guests can symbolize their promise of love by adding a love lock on Dreams Riviera Cancun's giant LOVE sign and capture a memorable photo. Couples getting married in Dreams Riviera will receive a complimentary padlock when purchasing the Ultimate Package. Engraved padlocks are available for an additional charge at the concierge desk for all guests.

EXPLORER'S CLUB FOR KIDS

Hours: 9:00 a.m. – 10:00 p.m.

Ages: 3 – 12

At this fully supervised children's program, kids will enjoy the following activities:

- Ball pit**
- Arts & crafts
- Splash fountain
- Playground
- Treasure hunts
- Sandcastle contests
- Kid's theatre
- Bungee Trampoline
- Indoor game room with digital interactive game tables, board games and video games
- Climbing pyramid
- Weekly campout adventures
- Big screen movies by the Barefoot area
- Beepers for parents
- Dinners for children

All Explorer's Club staff members are certified by the Red Cross in CPR for children.

**Children must be fully potty-trained for admittance to the Explorer's Club.*

*** For children under 3 years*

BABYSITTING

Babysitting services are available for adults who'd like to have a quiet romantic evening. Pricing is as follows:

- 1 Child - \$15 USD/hour
- 2 Children - \$25 USD/hour

Terms & Conditions

- Due to safety and security regulations, the maximum number of children for 1 babysitter is 2 children.
- After 11pm, \$30 USD will be charged for babysitter's transportation.
- Cancellations must be made within a minimum of 4 hours prior to the service or \$20 USD will be charged as a penalty.
- Payment goes directly to the babysitter.

Requirements: Reservations must be made 24 hours prior at the Concierge Desk, filling a form with general information. Minimum service for babysitter is 3 hours. Services and prices are subject to availability and change. Services are also separate from the Explorer's Club.

**Additional costs may apply.*

GOLF

Guests of Dreams Riviera Cancun Resort & Spa can enjoy discounted green fees at the nearby Gran Coyote Golf Riviera Maya, El Camaleon Mayakoba Golf Course and El Tinto. Contact Concierge for details.

SPA/FITNESS

DREAMS SPA

Hours: 8:00 a.m. – 8:00 p.m.

Dreams Spa at Dreams Riviera Cancun offers a sublime atmosphere of pure indulgence that combines hydrotherapy and indigenous treatments creating a refreshing, invigorating and peaceful experience. Swiss showers, saunas, steam rooms, private showers and relaxing areas are here for you to enjoy. Massages, body treatments, facials, manicures, pedicures and a full-service beauty salon are all available to you.

Spa facilities include:

- Massage and body treatments cabins
- Relaxing, aromatherapy and sport massages

- Reflexology
- Main hydrotherapy area
- Cold plunges
- Outdoor hot tub
- Exfoliation treatments
- Facials
- Bathrobes, towels and slippers
- Yoga classes
- Steam room and dry sauna
- Hair and beauty salon, manicures and pedicures
- Elegant locker, vanity and dressing areas
- Shampoo, body gel, body cream, deodorant
- Main lounge for men and women
- Spa boutique
- Daily newspapers and magazines
- Double cabins for couples massage

Spa Packages

A Touch of Perfection

Rejuvenate your skin with a luminous “C and sea” facial, a treatment designed to reduce fine lines and revitalize your total appearance. After that, restore your mind, body and spirit with an intensifying seaweed wrap, a treatment containing natural vitamins, minerals and enzymes that detoxify and nourish your body. Finish with a neck, shoulder and upper back tension massage that releases any remaining stress.

Absolute Serenity

Brings back the natural balance of your skin with the lily wrap, a repairing therapy consisting of natural floral ingredients and the energizing properties of green tea. Protect your face from excess sunray damage by toning your skin with an after-sun facial. Then dissolve away tension knots caused by daily stress with a therapeutic deep tissue massage.

State of Bliss

Take time to indulge. Treat your skin to a European facial designed to cleanse, tone and moisturize your skin. Complete your treatment by pampering yourself with a manicure and pedicure.

Romance in Paradise

This luxury package FOR TWO begins with the simplicity and efficiency of old-world European facials that cleanse tone and moisturize the skin. Followed by Swedish massages that moisturize your bodies with natural oils. This invigorating experience will release tension, reduce stress and any muscular discomfort.

FITNESS CENTER

Hours: 7:00 a.m. – 7:00 p.m.

- Treadmills
- Stationary bikes
- Cardio and other strength training machines
- Free weights

FACILITIES & SERVICES

- | | | |
|--|--|--|
| <ul style="list-style-type: none"> • 3 pools and 2 outdoor hot tubs • Explorer’s Club for Kids • Fitness center • Dreams Spa with main hydrotherapy area* • 24-hour room service • Bali beds available* • Currency exchange • Wedding gazebo • Babysitting* | <ul style="list-style-type: none"> • Concierge service and 24-hour front desk • Shopping and newsstand on-site* • Meeting facilities • Business center • Computers with Internet access • Laundry and dry-cleaning service*** • Pool and beach wait service | <ul style="list-style-type: none"> • Indoor theatre • ATM • On-site wedding, meeting and event coordinators • Accessible rooms • 6 elevators for use by guests (located between buildings #1 & #2, #2 & #3, and #4 & #5.) |
|--|--|--|

* Additional costs apply

*** Laundry and dry-cleaning service available Monday-Saturday – 24-hour return time.

ON-PROPERTY SMOKING POLICY



1. Main Entrance
2. Main Building
 - a. Front Desk
 - b. Tour Operations
 - c. Tour Desk
 - d. Boutique
 - e. Concierge
 - f. Rendezvous Bar
 - g. Business Center
3. Restaurants
 - a. Bordeaux
 - b. El Patio
 - c. Portofino
 - d. Himitsu
 - e. World Cafe
4. Weddings
 - a. Ocean & Beach Meeting Room
 - b. Weddings Showroom
5. Theater/Convention Center
6. Desires Music Lounge
7. Explorer's Club

8. Arcade
9. Spa
 - a. Beauty Salon
 - b. Medical Facility
10. Gym/Fitness Center
11. Cigar Shop
12. Preferred Club Lounge
13. Photo Shop
14. Jewelry Shop
15. CoCo Café
16. Rooms 1000+
 - a. Premium Deluxe
 - b. Preferred Club
 - c. Preferred Club Suites
17. Rooms 2000+
 - a. Premium Deluxe
 - b. Preferred Club
 - c. Preferred Club Suites
18. Hot Tub
19. Towel Center/Water Sports
20. Entertainment Center

21. Barefoot Grill
 - a. Sugar Reef Bar
22. Splash Park
23. Oceana Restaurant
24. Manatees Swim-Up Bar
25. Seaside Grill Restaurant
26. Pools
 - a. Entertainment Pool
 - b. Infinity Pool
 - c. Kids Pool
27. Wedding Gazebo
28. Barracuda Bar
29. Beach Water Sports
30. Preferred Club Private Beach
31. Pool Boutique

-  Romantic Spots
-  Dog Garden
-  Restrooms